

# User documentation and support

## Archie Help documentation

See [Workflows](#) for more detailed information on workflows and their use.

## Recorded webinars

[Cochrane Training](#) provides workflow resources for CRG staff on:

- [Customizing workflow templates in Archie](#): an overview of how to edit Archie workflow templates, customizing these to suit the way your group works.
- [Creating and using customised task email templates in Archie](#): explains the benefits of using customized task email templates in Archie, and provides step-by-step instructions in how to create and use these.
- [Generating and using Workflow Reports](#): explains how to generate and make use of five different types of Workflow Reports in Archie.

Managing Editors with questions about the workflow system can contact Managing Editor Support ([mesupport@cochrane.org](mailto:mesupport@cochrane.org)).